



## Client Overview: Pembroke

**DOCOSOFT: providing innovative claims management software solutions for the global insurance and financial services markets since 1997**

The Pembroke Claims Management System went Live in November 2012. Special features of the CMS system include SharePoint DMS, Templates and MS Outlook Modules and an Interface to AgencyPort Open Box that allows Pembroke to engage simply and quickly with its product distribution channels.

DOCOSOFT IS THE LEADING PROVIDER OF CLAIMS MANAGEMENT SERVICES TO THE LONDON INSURANCE MARKET. OUR SOLUTIONS ARE TAILORED TO EACH CLIENT, DESIGNING AND CREATING SOLUTIONS WITH THEIR CLAIMS MANAGEMENT NEEDS IN MIND. DOCOSOFT WORKS HARD TO UNDERSTAND ITS CLIENTS AND ALWAYS FORMS STRONG WORKING RELATIONSHIPS.

Pembroke Managing Agency Limited is a Lloyd's Managing Agent, established to manage Syndicate 4000. Pembroke underwrites a portfolio of specialty insurance classes including:

- Financial Institutions
- Marine
- Fine Art and Specie
- Mergers Acquisitions Insurance
- Personal Accident Health
- Political Risk
- Professional Liability
- Property
- Select Specialist Lines
- Property Treaty Reinsurance
- Commercial Crime

Pembroke's structure enables it to harness the global scale, security and longevity of Lloyd's with its specialist lines underwriting experience and in-depth industry expertise. Pembroke is an Ironshore Company.

Pembroke's key strengths include:

**Lloyd's security.** Pembroke offers its clients the strength of the unique Lloyd's 'chain of security' which is rated 'A' or 'A+' by the three leading international rating agencies.

**Integrated claims strategy.** Pembroke's Claims Director Reports to the Active Underwriter in the same manner as the underwriting team.

Pembroke Managing Agency Limited

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