



## Client Overview: Watkins Syndicate

**DOCOSOFT: providing innovative claims management software solutions for the global insurance and financial services markets since 1997**

The Watkins Syndicate Claims Management System went Live in May 2015. DOCOSOFT was selected as the leading Lloyd's Syndicate's preferred claims software provider over the previous incumbent supplier, which describes itself on its website as a provider of software products to Property/Casualty insurers. The Watkins Syndicate CMS project comprised a Subscribe UW System Interface, and was undertaken in a two phased implementation, involving SharePoint DMS integration, full data migration from the previous legacy system, Bordereau and Block Processing, and Events Management functionality.

DOCOSOFT IS THE LEADING PROVIDER OF CLAIMS MANAGEMENT SERVICES TO THE LONDON INSURANCE MARKET. OUR SOLUTIONS ARE TAILORED TO EACH CLIENT, DESIGNING AND CREATING SOLUTIONS WITH THEIR CLAIMS MANAGEMENT NEEDS IN MIND. DOCOSOFT WORKS HARD TO UNDERSTAND ITS CLIENTS AND ALWAYS FORMS STRONG WORKING RELATIONSHIPS.

Watkins has been operating as a Syndicate since 1977 and is known for its dedication to excellence. Watkins Syndicate 457 at Lloyd's is managed by Munich Re Underwriting Limited. Munich Re Underwriting Limited is authorised by the Prudential Regulation Authority and

regulated by the Financial Conduct Authority and Prudential Regulation Authority.

"As an early adopter of the service company model, we have built our global network of service companies to allow us to listen more closely to our clients and offer tailor-made solutions. Our depth of underwriting expertise allows us to deliver specialised insurance products which meet the needs of the local market." *Paddy Riordan, Business Development Executive, Watkins Syndicate*

The Watkins group is comprised of experienced underwriting teams in the areas of cargo, liability, energy, space, specie, transport & logistics, yacht & marine trade, war, terrorism and accident & health. Watkins is one of the largest marine insurance underwriters at Lloyd's of London and is known in the industry for quality claims handling.

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